

## **5. Shipping Policy**

### **Shipping Policy**

We aim to deliver your order quickly, safely, and in accordance with Australian laws relating to alcohol delivery.

### **Delivery Areas**

We ship Australia-wide unless restricted by state or territory regulations.

### **Delivery Timeframes**

Orders are typically dispatched within 1–3 business days. Delivery times vary depending on your location and courier availability.

### **Age Verification**

Alcohol deliveries require the recipient to be **18 years or older**. Couriers may request ID upon delivery.

### **Shipping Costs**

Shipping fees are calculated at checkout based on your location and order size.

### **Missed Deliveries**

If no one over 18 is available to receive the order, the courier may leave a card for re-delivery or collection.

### **Lost or Delayed Orders**

If your order is significantly delayed or appears lost, contact us and we will investigate promptly.

OnOffer Australia

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Melbourne